

Care Giver

Care assistant/Senior care worker/Support worker

These are 'front line' staff who work with people who have direct care needs. They have a varied range of duties, depending on who they are working with.

No two days are the same as a care giver, but some duties can include:

- Assisting with eating/mobility/washing/dressing
- Providing interesting activities for the service users to do
- Monitoring service users health
- Helping service users to live as independently as possible

Care givers can work in a residential care home, domiciliary care, or out in the community.

There are no specific minimum entry qualifications for this job although workers must go through a criminal records check.



Advice, Guidance and Advocacy

This is a specialist role focussing on matters related to legislation. Job titles that fall under this category include: welfare rights officer, advocacy worker, advocate court liaison officer.



"The apprenticeship has supported my success in applying for a promotion"

Social worker

Provides advice and emotional support to help people adjust to changes in their lives, caused by illness, age related problems, disability or bereavement. They may also work with people who are living with mental illness like depression, anxiety, schizophrenia and personality disorders.



Ancillary Staff

Ancillary job roles, which are not specific to working in care, but are vital to providing a good service, can include any of the following:

- Administrator/Office staff
- Domestic/cleaning staff
- Catering/chef
- Driver
- Maintenance
- Handy person
- Technician



Activities Coordinator

The role of these workers is to create and oversee activities for people who need care and support services. This could be in a residential care home, a community care setting or in an individual's home.

The activities stimulate new interests and skills and are designed specifically to meet the individual's needs.



Community, Support and Outreach Workers

There are lots of job titles that fall under this category such as Community support worker, Substance misuse worker, Mental health support worker and Community development workers. Their work is more support based rather than direct personal care.

Employment Support

Specialises in supporting people who need care and support in obtaining and continuing employment. This could include identifying employment opportunities, preparing CV's and with interview skills.

Management

There are lots of different jobs which fall under the management category in adult social care, from being a supervisor or team leader to being a CEO of a care home.



- **Supervisors** have some responsibility for the level of care an organisation provides. They supervise the work of care givers.
- **First line managers** are responsible for the day to day provision of social care services- this means they support the staff and have a key role in ensuring the standard of care delivered is always high.
- **Middle managers** are responsible for overseeing the organisation and managing whole departments. Workers in this category could be area managers, managers or department heads.
- **Senior management** workers have overall responsibility for the organisation, and their main job role includes giving the organisation leadership and direction. Senior managers could be owners, directors or chief executives.

"An apprenticeship can offer better opportunities than being at college."

Katie - Advanced Apprenticeship Management

Carly - Intermediate Apprentice Catering and Hospitality - Care Sector

"I didn't know a lot before I started so everything was new learning, I had to process all the information and make sure I remembered it within my job."

Melissa - Intermediate Health and Social Care - Care Sector

Personal Assistant

Personal assistants, or PAs as they're often referred to, do the same job as a care worker but they only work directly with one individual who needs support and/or care services, usually within their own home.

They work for an individual employer. They support this individual in every aspect of their daily life. This could include helping to prepare and cook meals, assisting with mobility, personal care, doing hobbies, attending clubs or group activities and going on day trips or holidays.

Many individual employers select personal assistants based on their personality and flexibility.



Front

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	Level 8	Doctorate	
Higher/Degree Apprenticeship	Level 7	Masters (MA, MSc, MPhil) Postgraduate Certificate / Diploma	NVQ5
	Level 6	Degree (BA, BSc)	NVQ4
	Level 5	Foundation Degree (FdA, FdSc)	
	Level 4		
Advanced Apprenticeship (2 A-level passes)	Level 3	A & A/S Level International Baccalaureate	NVQ3
Intermediate Apprenticeship (5 GCSE's A*-C)	Level 2	GCSE A*-C or 9-4 Key Skills Level 2	NVQ2
	Level 1	GCSE D-G or 3-1 Key Skills Level 1	NVQ1

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Lincolnshire Talent Academy

Centralised management service for education links and trainee recruitment

Careers Inspiration

Work Experience

Apprenticeship Recruitment

Staff Training & Development

Graduate Programme

Lincolnshire Talent Academy supports work experience placements in a wide range of health and care settings across Lincolnshire. For information please contact WorkExperience@ulh.nhs.uk

Lincolnshire Talent Academy provides comprehensive support to those interested in, or already undertaking, a career within the health and care sector across Lincolnshire

Lincolnshire Talent Academy supports the NHS priorities for developing the workforce which include:

- *Get in... Opportunities for people to start their career in a support role*
- *Get on... Support people to be the best they can be in the job they do*
- *Go further... Provide opportunities for career progression, including into registered professions*

"I have been able to complete lots of other training alongside my apprenticeship including safeguarding, manual handling and the care certificate, I am looking forward to more training in the future"



Melissa - Intermediate Health and Social Care - Old Hall Care home

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